

## Online Banking Tools: NEW CUSTOMERS

If you are new to online banking, you may enroll as a first-time user and follow the instructions.

### Pay Mortgage

- If you want to pay your mortgage from an external checking account (non-USB), please use the portal on our home page, [usavingsbank.com](http://usavingsbank.com), under “pay mortgage.”

### Bill Pay

- If using Safari and trying to access bill pay, below are some steps to assist.

### User Action Required

In the event a user encounters this problem with Safari, there are two options for resolution:

**Option 1:** Use a different browser such as Chrome.

**Option 2:** Change privacy settings in the Safari browser to allow cookies and cross-site tracking.

### Desktop/Laptop Instructions

To change the settings within the Safari browser on a desktop or laptop computer, follow these steps:

**Step 1:** Go to Safari Preferences in the Safari menu, select the “Preferences” option.



**Step 2:** Change privacy settings on the Privacy tab, **make sure the options for “Prevent cross-site tracking” and “Block all cookies” are both unchecked.**



**Step 3:** Close and restart Safari. This will apply the updated Privacy settings to your new browsing session.

## iPhone / iPad Instructions

To change the settings within the Safari browser on an iPad, follow these steps:

**Step 1:** Open the Settings app on your device and select Safari to open the settings screen for Safari.



**Step 2:** Change Privacy and Security Settings

In the Privacy and Security section of the Setting screen, **make sure the options for “Prevent Cross-Site Tracking” and “Block All Cookies” are turned off.**



**Step 3:** Close and restart Safari. This will apply the updated Privacy and Security settings to your new browsing session.